

...for **all** your
recruitment needs



www.24-7response.co.uk



a brief introduction to 24-7 response



24-7 Response was established in 1997 with a commitment to delivering results driven recruitment services.

Since our inception we have worked hard to build a reputation for reliability, honesty and above all the quality of our service. Thanks to our endeavours we now have over 500 clients.

Perhaps our greatest asset is our team of consultants which consists of a complimentary mix of seasoned recruitment veterans, fountains of

knowledge, and expertly trained young professionals. We feel we have succeeded in achieving the right balance of experience and enthusiasm. We are also proud to boast that all of our consultants attain their M.R.E.C. accreditation within one year of joining us.

The secret behind our achievements is our willingness to tailor our services, to ensure a perfect fit with our clients' requirements, and our determination to exceed their expectations.

24-7 Response is a corporate member of the 'Recruitment and Employment Confederation' (REC).

Our Chairman & CEO is a 'Fellow', the highest level of recognition available from the REC thus ensuring our full compliance with their strict 'Code of Practice'.

To find out more about the REC visit their website at <http://www.rec.uk.com>



our philosophy

The foundation that our business is built on is our ability to create lasting partnerships with our clients.

This is made possible by our dedication to adhere to the highest standards of professionalism. (You may be assured that we can operate with confidentiality and security of prime importance.)

This is reflected in our strategy for developing our business which is based on the following policies:

- » Investment in quality systems
- » Investment in support resources
- » Sustainable growth and financial stability
- » Attainment of industry credibility based on our results
- » M.R.E.C. accredited staff

24-7 Response is a member of the Freight Transport Association which represents the transport interests of companies moving goods by road, rail, sea and air.

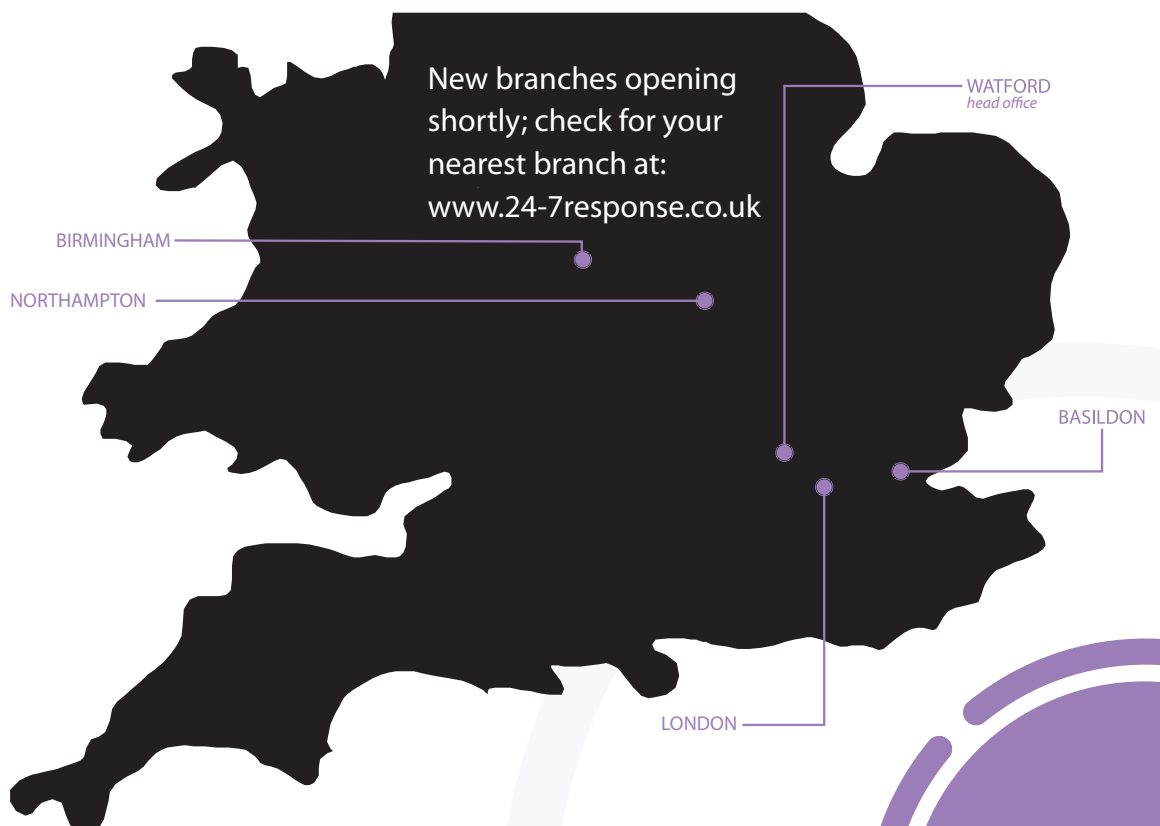
FTA campaigns for the legal, cost and structural infrastructure most conducive for efficient freight movement. Establishing performance standards and facilitating development of best practice, FTA raises the profile of the freight movement industry.

To find out more about the FTA visit their website at <http://www.fta.co.uk>



our office locations

With branches strategically placed across the South East, Home Counties, West Country, Northampton & Midlands, (see Map Below) we are able to call upon a large catchment area, which includes greater London & its surrounding regions



where we can help

We can provide you with Permanent, Temporary and Contract staff, for a variety of positions, for vacancies across the London & South East, Home Counties and West Country, Northampton & Midlands.

We specialise in the Aviation, Commercial, Courier, Driving, Freight, Industrial and Production sectors.

getting to know you

In order to fully understand what you expect from us we will send a representative to your premises who will take the time to comprehend your company's background; future plans; culture; and the working environment and conditions.

our commitments to you

- » We are committed to:
- » **Selecting the best suited candidates for each assignment**
Our knowledge of your company and the nuances of each vacancy enable us to select the correct calibre of staff with the appropriate skills.
- » **Thoroughly interview all our applicants**
We reference check their previous work history, including ability, reliability, attitude and honesty, covering a minimum of their last two years prior to putting them forward for any placement. Unless our high standards are satisfied we will refrain from offering any assignments or placements to the work seeker.
- » **Simplify the hiring of temporary and contract workers whilst adding value**
We take care of both P.A.Y.E. and N.I. contributions and comply with all the relevant regulations such as 'The Working Time Directive'.
- » **Being honest, flexible and providing value for money**
We offer a competitive and flexible fee structure with an open book policy with regards to rates.

working in partnership

It goes without saying that the key to a successful partnership is the ability of the different parties to work together.

As a result of this communication and organisation is King. Our tried and tested strategy for structuring our support teams means our clients can be confident in our ability to serve their needs. We allocate each client with at least one account handler and an account manager.

An Account Handler is there to:

- » Handle day-to-day running of an account
- » Maintain the correct pool level of applicants
- » Interview new applicants
- » Induct new staff
- » Monitor and record attrition rates
- » Maintain continuity

An Account Manager is there to:

- » Oversee the pool of applicants regulating the quantity and quality of candidates
- » Monitor and report on our performance
- » Attend regular review meetings to discuss any concerns
- » Liaise with the client and ensure customer satisfaction
- » Introduce new initiatives with the aim of raising standards and reducing time and cost to hire

speed of service

Our vacancy hotline is available 24 hours a day, 7 days a week.

Our comprehensive, vetted database of skilled candidates allows us to:

- » Provide Temporary staff within 30 minutes of a booking being received
- » Provide suitable candidates for interview for Permanent and Contract positions, in most cases, within 1 day of a request

Our name says it all. 24-7 Response.



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the next step

The next step is for you to talk to us about your requirements.

Once you have contacted us we will be able to give you a clear, honest answer as to whether we can help and advise you how to proceed.

contacting us

HEAD OFFICE

CP House Otterspool Way Watford Herts WD25 8HP

Tel: 0845 218 9727 | Fax: 01923 230329

info@24-7response.co.uk

We also have Branches across London, South East, Home Counties, Northants, Midlands & West Country.

New branches opening shortly.

Check for your nearest branch at: www.24-7response.co.uk